Click on this link below from a new browser window on your device using (Chrome, or Safari).

• Best if done in Chrome Incognito Window or Safari Private Mode.

## https://login.oberd.com/institutions/dos

Step 1: When the browser opens up this is our DOS Patient Portal logon screen:

- Provide your First Name, Last Name, DOB, and [(Last 4 of your SSN if on File) **OR** (Full Patient ID#)].
- Click on "LOGIN".

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			-		
	WE ARE	SPECIA	LISTS		
Patient's First Name					
Patient's First Name					
Patient's Last Name					
Patient's Last Name					
Patient's Birthday					
Month	~	Day	~	Year	~
Patient ID or Patient's Las	t 4 of SSN				
Patient ID or Last 4 SSN					
Send me my Patient ID Report a Problem					
-		LOGIN			

 If your SSN is not on File and you don't know your Patient ID# you can click on "Send me my Patient ID"

Please complete t PatientId.	he form below	to submi	t a reques	t for your
Patient's First N	ame			
Patient's First I	√ame			
Patient's Last Na	ame			
Patient's Last N	Jame			
Patient's Birthda	y			
Month	~ [	Day	✓ Yea	ır •
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	CAN	CEL		

Step 2: Another screen will appear asking you about your security questions.



• If the security question is not setup or unknown, you can click on "Reset Security Question" and a link will be emailed to you to reset the questions.

Are you sure you	want to reset y	our security qu	estions?
	YES		
	NO		

If you ever reach a logon screen showing a Username and Password like the screen shot below do the following:

	<b>⊘herd</b> ™
Username	
Usernam	ne
Password	
Passwor	rd
	Forgot Password   Report a Problem
	LOGIN

- Close out of your browser session completely.
- Open a new browser and click on this link <a href="https://login.oberd.com/institutions/dos">https://login.oberd.com/institutions/dos</a>
- Best if done in Chrome Incognito Window or Safari Private Mode.
- Avoid hitting the Forward or Back Arrow in (Chrome or Safari) while in your session.



• Best Practice: Only use the Next, Advance, Complete, Submit, or Back links at the bottom of each page to advance while filling out your forms.